



## Wholesale to Dealers Only!

Terms and Conditions of Sale

### Business Hours and Phone Numbers

- 8:30 AM - 5:00 PM (CST) Monday - Friday
- (816)630-6011, Toll-Free (800)825-3746, Fax (816)630-0968

**Website:** [www.dragondistributing.com](http://www.dragondistributing.com)

**Email Address:** [dragondis@att.net](mailto:dragondis@att.net)

### Dealer Qualifications:

- We require Retail Sales License, a business checking account in the business name and completed tax exemption certificate.

### Terms

- All orders are shipped C.O.D. Cashiers Check/Money Order, unless prior arrangements have been made.
- Open Account Terms: N/30 with approved credit (completed credit application is required).
- MasterCard, Visa and American Express Accepted with Completed Credit Card Application(\$50.00 Minimum Required per Order).

### Shipping

- We do not have a minimum order, however a \$5.00 handling fee is automatically added to all orders under \$50.00
- Freight and insurance is added to all orders. C.O.D. orders will pay all C.O.D. fees.
- Accounts with refused orders will be charged \$30.00 per refused shipment, plus the original freight and return freight. Account will be placed on a cash-in-front basis.
- Accounts with returned checks will be charged \$15.00 per returned check and the accounts will be placed on a Cashiers check only basis.
- We do our best to ship all orders that are called in before 2:00 PM CST

### Damage Shipments

- Do not accept damaged shipments, as your money will be tied up until all claims are filed, inspected and claims are paid. If you accept damaged shipments, merchandise damaged in shipment is the customers responsibility.

### Defective Merchandise

- We exchange current line defective items 30 days from the date of last purchase.
- Due to freight costs, we do not offer over-the-counter exchange on woofers.
- Should you encounter a defective item, call your Account Rep and they will provide you with a Return Authorization Number.
- All returns need to be sent freight pre-paid to us and a new unit will be shipped back to you freight pre-paid. Returns sent C.O.D. will be refused. All returns should be returned to us via UPS, FedEx or DHL.
- All items are exchanged piece-for-piece, so please return complete with original packing (gift box), all accessories and packing material.
- Any merchandise returned that is not defective will be returned to you with your next order.
- There is a 20% restocking fee on all new current line items that are returned for credit. These items must be in brand new, factory fresh condition.
- Items returned without a Return Authorization Number will be refused.
- There is a \$20.00 charge per item, to send discontinued items in for repair.

Not Responsible For Typographical Errors.